

https://www.kelsi.org.uk/

The image shows a screenshot of the Kelsi website. On the left is a dark blue vertical navigation menu with the following items: 'kelsi' (logo), 'News and events', 'Term dates', 'Admissions', 'Education provision', 'Child protection and safeguarding', 'Kent PRU and Attendance Service (KPAS)', 'Inclusion', and 'Support for children and young people'. The 'Support for children and young people' item is highlighted with a white underline. The top header area contains three tabs: 'Early Years and Childcare', 'Primary' (which is selected and highlighted in a light purple color), and 'Second'. Below the tabs is a search bar with the placeholder text 'Search kelsi...'. A large photograph of a person's hands typing on a laptop keyboard is visible in the background. At the bottom of the page, a dark blue box contains the text 'You might also want' with a white underline, and the word 'Such' is partially visible to the right.

On the left hand side click – Support for children and young people

[Home](#) >

Support for children and young people

[Integrated Children's Services](#)

The range of services EHPS and CSWS offers to promote resilience in our communities to support vulnerable children, young people and families.

[Early Years and Childcare](#)

Early Years and Childcare

[Fostering and adoption](#)

Information about how schools can help to find foster carers and adoptive parents.

[Inclusion Support Service Kent](#)

[Pupil and parent support](#)

[Health and wellbeing](#)

Click on Integrated Children's services

Integrated Children's Services

Our Vision

We want Kent to be the best place for children and young people to grow up, be educated, supported and safeguarded so that all can flourish and achieve their potential. In order to achieve this we aspire to deliver the best Children's and Young People's Services in the country. We aim, therefore, to ensure that our services are:

- fully integrated
- focused on building greater resilience in families
- able to ensure safeguarding for all through effective working across all agencies and partners
- delivered in a responsive and timely way through effective and efficient use of resource
- designed as part of a whole system approach along the continuum of need
- capable of achieving the best outcomes by addressing needs in the right way at


Further Information

- [Early Help Toolkit](#)
- [Early Help and Preventative Services](#)
- [Child Protection and Safeguarding](#)
- [Front Door](#)

Scroll to the bottom of the page and click Front Door

Front Door

The new Integrated Front Door is operational from Monday 1 October 2018 to access support for children, young people and families requiring intensive or specialist support at levels 3 and 4.

The [Children's Portal](#)  replaces the Single Request for Support Form. The new form is intended to be used by professionals making requests for children and families requiring intensive or specialist support at levels 3 and 4 only. Any referrals that do not meet the criteria should be referred to the appropriate service for additional or universal services **or consideration given as to whether the identified needs can be met within the referrer's own service.**

Click on Childrens portal

Gateway to the Kent Integrated Children's Services Portal

[Access the Children's Portal here](#)

If you are unable to access the Portal or alternative referral form at this time – please email Frontdoor@kent.gov.uk who will advise you of the next steps for referring.

If you are a Foster Carer unable to access the portal to complete and submit diary records, please contact your Fostering Social Worker who will be able to advise you.

This page will time out after 20 minutes of inactivity

Click on [Access the childrens portal here](#)

Welcome to the Kent Integrated Children's Services Portal

Your hub for services for Children, Young People and Families

Click request for support

[Request for Support](#)

[Occupational Therapy
Request](#)

[Fostering and Adoption](#)

[Information and Advice](#)



[Worried about a child?](#)



[Occupational therapy equipment and
adaptation services](#)



[Fostering and Adoption forms and
information](#)



[Links to more information](#)

What type of referral is this?

Urgent



Standard



Select Urgent or standard

Human Test

Are you human?

Why are you seeing this?

Unfortunately, there are automated systems which try and attack websites. This can affect the performance of the website and even make it unavailable for genuine people who need to use it. This is why we sometimes need to perform a check to ensure that a real person is using the website. We try to make this as simple as possible. Please enter the details you see below.

I'm not a robot



reCAPTCHA
[Privacy](#) - [Terms](#)

Request for Support (Professionals)

1 Request for Support (Professionals) >

2 Child/Young Persons Details >

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4 Additional Family Details - Children at Same Address >

5 Additional Family Details - Other People at the Same Address >

6 Additional Family Details - People at a different address >

7 Family agreement to engage with services >

Request for Support (Professionals)

How does this form work?


Use the numbered menu items on the left or use the **Next** → and ← **Previous** options to move through the pages.

Don't use the Browser 'Back' button

Questions

You **DO NOT** need to answer every question, you need only complete what is relevant.

Select the option(s) that best suit your response

This symbol  indicates that the question is mandatory and must be answered in order to continue.

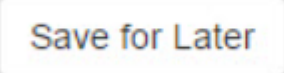

You will have to create an account and then fill in the form as best you can

Don't use the Browser 'Back' button


Questions

You **DO NOT** need to answer every question, you need only complete what is relevant.

Save the Form

Use the  option to **Save** the form to return to at any time. 

Select the option(s) that best suit your response

This symbol  indicates that the question is mandatory and must be answered in order to continue.

Print the Form

Use the  option to **Print** a copy of the form if required. 

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Child/Young Persons Details

As a professional please select either *'Someone else'* or *'Someone else in a professional capacity'* in answer to the question I am completing this form on behalf of.

Please enter details for the 'key' (main) child, or if more than one child in a family is being referred, please enter details here for the youngest child. Details for additional children will be requested later in the form

In order to progress with this form you must either log in or complete a simple registration for a new account. You can then continue to complete this form. This will enable you to track the form at a later date.

[Login or Register](#)

Secure login - step 1

New to KCC Children's Integrated Services Portal? [Register for an account here](#) or use the button below
Already using KCC Children's Integrated Services Portal? Sign in below.

Existing users

Email

Password

For additional security, we will confirm your account by sending an authentication code to your email address.

Submit

Cancel

New users

If you're new to KCC Children's Integrated Services Portal, sign up for an account here

Register for new account

Secure login - step 2

We have just sent you an email to confirm your account. Please enter the code this contains below.

If you can't find this email, it may be in your spam/junk email folder.

Code

Finish

Cancel

[Please send me a new code](#)

Please enter the verification code that we sent you.

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Your Details (Portal User)

First name

catherine

Last Name

webb



Address

(This field is limited to 512 characters)

Email

webbc@rowhill.kent.sch.uk

Telephone

Who is this form for?

I am completing this form
on behalf of *

Your relationship to
person *

First name *

Last name *

Date of birth *

dd-mm-yyyy



Is date of birth estimated?

Gender *

Ethnicity *

Email

Telephone

NI number

Address

House number or name

Postcode *

Find address

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Your Details (Portal User)

First name

catherine

Last Name

webb

Address

(This field is limited to 512 characters)

Email

webbc@rowhill.kent.sch.uk

Telephone

Who is this form for?

I am completing this form
on behalf of *

Someone else



Your relationship to
person *

DSL

First name *

Joe

Last name *

Bloggs

Date of birth *

14-02-2025



Is date of birth estimated?

Gender *

Male



Ethnicity *

A1 - White British



Email

Telephone

NI number

Address

Rowhill School
Rowhill School
Main Road
Longfield
DA3 7PW

Reset address

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Additional details for Child/Young Person

Disability

*Please give brief details of
this child has a disability*

NHS Number

If known

Name of school, college
or setting

Unique Pupil Number

If Known

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Additional Family Details - Children at Same Address

[Details of other children living at the address](#)

**Do you have details of
other children living at
the same address?** Yes
 No

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6 Additional Family Details

Additional Family Details - Other People at the Same Address

[Details of other people living at the address](#)

**Do you have details of
other people living at
the same address?**

Yes

No

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Additional Family Details - People at a different address

[Details of other people living at a different address](#)

Please include details of any children living at another address

**Do you have details of
other people living at a
different address?**

Yes

No

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Family agreement to engage with services

The parent or guardian's agreement to engage with Kent Children's Social Work and Early Help teams should be sought before discussing a 'Request for Support' about them with other agencies, unless this may itself place a child at risk of significant harm. A completed copy of this form should be shared with the family and the family should be aware that this Request for Support form will be used to determine the most appropriate advice and support for their family, and for the planning and evaluation of this support.

Is/are parent(s) / carer(s)
aware of contact? *

Has agreement to engage
been obtained? *

Confirmation of consent to register for open access Children's Centres/Youth Hubs

- The parent/carer agrees that this form will be used to register the family at their local Open Access Children's Centre/Youth Hub, so that additional Early Help support can be accessed easily
- The parent/carer agrees to be sent information about activities and services offered at their local Open Access Children's Centre/Youth Hub that might be of interest to them.

How information is used

Information will be shared between practitioners working with the family, where necessary, which may include social workers, family support workers, youth workers, teachers, pastoral support workers, health visitors, housing providers, police, school nurses, doctors and mental health workers.

This information will be recorded and stored electronically on the Children's Social Work Services and Early Help case management systems and will be accessible when and if required.

If onward referrals are made in order to provide more appropriate support to the family, information will be stored according to the receiving agency's information storage policy.

For more information about how your information is stored and shared please see: www.kent.gov.uk/privacy

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Is/are parent(s) / carer(s) aware of contact? *

Has agreement to engage been obtained? *

Name of person who gave this agreement

Date agreement given



Confirmation of consent to register for open access Children's Centres/Youth Hubs

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Reasons for Support

Primary reason for support *

Secondary reason for support

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Reasons for Support

Primary reason for support *

Child/Young person is at risk of exploitation/harm outside the family home

Secondary reason for support

Behaviour of Child/Young Person

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Request Details

What have you seen/heard that has made you concerned?

Describe what has worried you today that has prompted you to complete this request. This may be based on observations made today (such as an injury or specific behaviour), things that have worried you over a period of time including risks to a child or young person outside of their home, or something disclosed during a conversation with a parent or child. Explain why the issues that are worrying you require an intensive level of support.

What are the complicating factors?

Factors that make the situation more complicated both for the family and for professionals working with them. Examples are poverty, drug/alcohol issues, history of CSWS/EH involvement, parental learning needs, physical disabilities, physical and mental health issues, absent parents, English as a second language etc.

Any positive factors for the family such as supportive relationships with specific family members, good engagement with professionals, achievements, good school attendance etc. Please note any support that has been or is currently being provided by the referring agency.

What do you and the family feel needs to change?

Note the views of the family and your views regarding what needs to happen for change to take place.

What do you and the family feel needs to change?

Note the views of the family and your views regarding what needs to happen for change to take place.

Any other relevant information

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Referrer Details

Your name:

Job Title:

Agency/organisation

Name of
agency/organisation

Has the Designated
Safeguarding Lead been
consulted?

Other agencies involved with child/young person or family

Please add details of all involved agencies

Do you have details of Yes
any other agencies? No

Other agencies involved with child/young person or family

Practitioner full name	Job Role	Team/organisation	Telephone Number	Email Address	Supporting member(s)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Full screen

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Supporting Documentation

You will only be able to attach the following file types:

- Word Documents
- PDF Files
- Images (in jpg / png format)

If supporting documentation is relevant for all children please upload for each individual child. Documentation specific to a particular child should only be uploaded to the relevant child.

Attachment

 Upload Document

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Submit Form

Please create a PDF and save locally BEFORE submitting this form

[Send Report to Kent Integrated Children's Services](#)

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